

## **The Real Value of a Second Opinion**

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### **Overview**

#### **Good Advice and Second Opinions: Quality over Quantity**

Quantity of advice is easy to come by – on the job, in the media, and among your social circles along with armies of quota-driven salespeople. Quality advice is much more elusive.

It's no wonder families today often lose heart and settle for so-so, instead of feeling absolutely energized by their advisory relationships.

If you're in a vacuum of quantity-over-quality in your financial advice, we know how you feel, and we're here to advise you: It doesn't have to be that way.

Consider my own experience in the following true story.

#### **My Inspirational Experience with Four Opinions**

Ross F Hoffman, Hoffman & Associates

A few years ago I had a dilemma. I wasn't sure what I had done to my knee during a yoga class, so I went to a doctor to find out. It turned out I had torn a meniscus, but that wasn't the only problem.

After an X-ray and an MRI, I was told the bones around the knee weren't strong enough for surgery, so the doctor recommended I try crutches first. After a month of dutiful hobbling, there was no improvement. I asked the doctor when he thought I might get well, and he said I may never fully recover.

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“Never” seemed unacceptable, so I sought a second opinion. The second opinion sounded like this statement: “We usually just repair the meniscus. Everything else seems to resolve itself post-surgery.”

This didn’t sit well with me either, so still hoping for a better direction, I went for a third opinion. I was told I should follow the recommendations of the first doctor, try the crutches for a little while longer and then, come what may, get on with my life.

Strike three left me very worried. No one seemed to have an answer. Was I truly out of options? Then it happened. I was with a friend who had experienced similar injuries and recommended his doctor.

This fourth doctor was different. Everyone else was looking only at the standard diagnostics. This doctor started with the usual diagnostics too, but then went deeper.

He recognized, as nobody else had, that I needed better answers, even if it meant an unconventional approach for both of us.

“Let’s look at your blood,” he suggested. I wouldn’t have thought this mattered, but a genetic blood study gave him the clues he needed to prescribe a successful anticoagulant injection plan based on my specific needs.

Ninety days after I’d received my fourth opinion, I was healed, with no surgery and no further treatments needed other than periodic reviews and a vitamin regimen.

Even though I ended up getting four opinions, I’m glad I did. I finally found a doctor who was not constrained by conventional thinking, but rather heeded empirical evidence.

But reaching this happy ending wasn’t easy. First, it took finding the right doctor. Then it required me to be open to his extraordinary advice.

## Four Opinions: Four Financial Lessons Learned

We see families facing similar challenges daily in their struggle to achieve financial health.

**Opinion #1 – “You may never be okay.”** Many investors are offered reams of “diagnostics” – investment statements, financial reports, market analyses and more. But in the absence of informed context, they don’t know quite what to do with it. Problems lurk, with no sense of how to proactively address them.

**Opinion #2 – “It will resolve itself.”** Interesting. That sounds like a lot of the common investment attempts we hear. Let’s just go in and buy this and sell that. Here’s a question for you: Shouldn’t your investment plan (and, yes, you should have one) be measurable, and about you and your goals?

**Opinion #3 – “Don’t rock the boat.”** We hear people say they have tried many advisors over the years, but they still struggle with the same problems. When the fashionable approach is the wrong one for you, it doesn’t matter how many times you turn to it; it will remain wrong throughout.

**Our Opinion** – We help busy families live meaningful lives. To add uncommon insights into your wealth and your life, we relish opportunities to look past the status quo, deep into the whole person who is our client. When families turn to us for a second opinion, we offer a complimentary “get-acquainted conversation” and, when appropriate, a probing portfolio analysis. Our goal is to replace platitudes and gloss-overs with a written, personalized action plan and solid, evidence-based solutions. Real answers to real questions.

### An Invitation to Action: The Hoffman & Associates Second Opinion

As wealth advisors, we see unresolved issues in people’s lives:

**Decisions** that need to be made, but haven’t been

**Plans** that need to be formed to minimize taxes and prevent you from outliving your money

**Portfolios** that haven’t been properly reviewed and connected to specific plans

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How often have we heard: “I’m happy with what I have.” “My advisor is a friend.” “I think everything is fine.” Wouldn’t you like to know for sure?

That sounds simple, but it isn’t. Individuals who have worked their entire life often come to us uncertain about where they stand in achieving their life’s goals.

No matter how many second opinions you’ve received in the past, we hope you’re open to one more – the one we believe will be different from anything else you’ve experienced.

Let’s review your written wealth plan if you have one. If you don’t have that yet, let’s explore what such a plan would look like for you, and the improvements it could bring to you and your family’s well-being.

If you would like to know more, I would be happy to send you two of my articles:

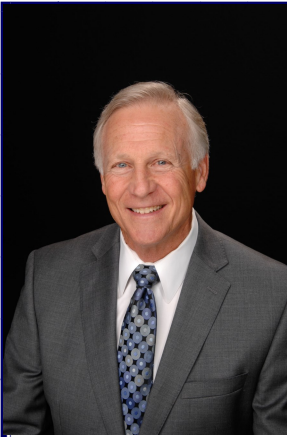
“How to be a Successful Investor,” and

“I Just Want to Go to Cash.”

Just email or call me on my direct line below with no obligation of course.

In the meantime, be well and stay well.

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### **Ross F. Hoffman, President/CEO**

Hoffman & Associates, Financial & Estate Advisors, Inc.

Ross F. Hoffman is President and Chief Executive Officer of Hoffman & Associates, Estate & Financial Advisors, Inc. He has over 40 years of professional experience in financial, estate, and investment advising. Ross believes everyone should have the opportunity, the freedom and the best information to decide what estate, retirement, and business transition plans work best for them.

Ross has earned the most respected professional designations, including Accredited Wealth Management Advisor (AWMA), Accredited Investment Fiduciary (AIF®), Certified Financial Planner (CFP), Chartered Financial Consultant (ChFC), and Chartered Life Underwriter (CLU). He earned his undergraduate degree from UCLA, has attended the U.S. Army School of Finance, and works with the Center of Fiduciary Studies based at the University of Pittsburgh.

Ross is an accomplished speaker. He has lectured on Family Wealth Counseling, Evidence Based Investing, Exit Planning, creative uses of life insurance, charitable estate planning to professional groups including the Ventura County Bar Association and the Santa Barbara CPA/Law Society; and has taught estate and gift tax planning. He is a former co-host of the weekly internet radio show entitled, "Conscious Investing."

Ross coaches his clients through a proprietary process designed to help investors financially, intellectually, and emotionally manage and understand their wealth. Ross was in "Navigating the Fog of Investing," a documentary film on the investment industry.

Ross is a prior member of Vistage (formerly TEC), an organization for CEOs, for over 25 years. They presented him the "Widest Range of Knowledge Award" as a Vistage member.

His community involvement has included Vice Chairman and Cabinet member of the Ventura County United Way, Technical Advisory Committee member for the Ventura County Community Foundation, Deferred Giving Board member for the Ventura County Medical Center, Board member of the American Lung Association, Board member of the Ventura County Planned Giving Council, Deferred Giving Committee member for the Boy Scouts of America and a past member of the Estate Planning Council. Ross was on the Board of Segue, a nonprofit, dedicated to keeping kids in school and helping them develop career paths.

Ross's outside interests include golf, daily workouts and time with his family. He also wrote **Back And Better, 37 Rapid Recovery Exercises I Use When Injured or Bedridden.**

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